



Safeguarding the Health of East Palestine

We're making it right in East Palestine and fulfilling our long-term commitments to address drinking water, home values, and healthcare. To date, we have contributed more than \$107 million to East Palestine and the surrounding areas and conducted thousands of tests that show the air and water are safe.

ENVIRONMENTAL TESTING AND MONITORING

We have completed the majority of site remediation and have been working hard with local, state, and federal authorities to help ensure the community is safe. The steps we've taken include:



68M+ gallons of impacted water recovered and transported offsite



The Family Assistance Center reimbursed residents, businesses, and schools for air purifiers



1,500+ drinking water well samples



\$4.3M state-of-the-art carbon filtration system for the municipal water supply to ensure the village drinking water remains safe



177,000+ tons of waste soil shipped off site



600+ in-home air tests concurrently with the U.S. EPA

PHYSICAL AND MENTAL HEALTH

We are dedicated to improving the wellbeing of East Palestine citizens, in all spheres of life. Our commitments include:

- **\$21M in direct financial assistance** to local families.
- **\$2M to establish the State of Ohio medical facility** in East Palestine and reimburse the State of Ohio directly for the care the patients have received at the East Palestine Clinic. The State of Ohio opened the permanent clinic in April of 2023 and has provided accessible medical services and screenings for residents and first responders.
- **\$1.8M in funding** to a local East Palestine clinical counseling and wellness practice to support the mental well-being of the local residents in surrounding communities.
- **\$534,000 to fund a state-run Community Resiliency Center** to address mental health issues.
- **Through the Family Assistance Center (FAC)**, residents have been reimbursed for out-of-pocket medical bills related to the derailment.

In addition to these efforts, we reached a **\$600M comprehensive settlement agreement** to provide further significant monetary relief to individuals and help qualifying local businesses continue to rebuild and regrow.

A SAFE COMMUNITY

Making it right means working to keep East Palestine residents safe and ensuring the community's first responders have what they need. Since the incident, we have committed:

- **Funding to establish a new regional safety training center** that will provide ongoing, free training for first responders across the region – at least \$25M to be invested by Norfolk Southern over the next 10 years.
- **\$9M to reimburse first responders for all charges related to the derailment**, including replacing their Self-Contained Breathing Apparatus (SCBA) air packs and \$2M+ to the East Palestine Fire Department (EPFD) for a new ladder truck.