

# Following Through for the Community

## EAST PALESTINE PROGRESS UPDATE



Norfolk Southern has been dedicated to restoring the site, supporting local families and investing in the community, taking meaningful action to help East Palestine recover and thrive.

### OUR PROGRESS TO DATE Investing in East Palestine and the surrounding area

**\$135M+**  
in community support

**\$25M**  
for EP City Park Revitalization Project

**\$22.8M**  
direct assistance to local families

**\$9M**  
direct first responder support

**11,800+**  
Family Assistance Center visits

## LONG-TERM INITIATIVES

### Health Support



- ✓ **\$600M** comprehensive settlement agreement for individuals who can use the compensation in any manner they see fit to address potential adverse impacts from the derailment.
- ✓ Part of the **\$600M** is specifically allocated to compensate impacted residents within 10 miles of the derailment for any past, present or future personal injury.

- ✓ **\$25M** Community Health Program providing medical exams and mental health services for the community and first responders for up to 20 years.

- ✓ **\$2M+** to establish the State of Ohio medical facility in East Palestine and reimburse the State of Ohio for care patients received at the East Palestine Clinic.

- ✓ **\$1.8M** in funding for the operation of a local East Palestine clinical counseling and wellness practice, supporting the mental well-being of local residents.

- ✓ **\$649,000** to fund an Ohio-run Community Resiliency Center to address mental health issues.

### Economic Assistance



- ✓ **\$22M** settlement with the Village for use at their discretion.
- ✓ Provided a **\$20M** grant toward the construction and operation of a first responder training and fire sciences center in East Palestine.
- ✓ **\$500,000** grant for the economic development of the Village.
- ✓ **\$1.1M** committed directly to the East Palestine School System and more than **\$1.4M** in total support services to education in East Palestine.
- ✓ **\$9M+** in total commitments to Pennsylvania through relief funds and grants.
- ✓ Restored and donated historic East Palestine Train Depot and provided **\$100,000** grant to support additional renovation work.
- ✓ Hosted an Economic Development Roundtable in partnership with the Ohio Economic Development Authority.
- ✓ Opened Norfolk Southern's new field office in East Palestine.
- ✓ Phase 2 construction underway for City Park, including an Olympic-size pool area and pool house.

### Environmental Remediation



- ✓ Site restoration activities are complete.
- ✓ Sitewide surface water, groundwater and drinking water monitoring continues under the oversight of state and federal agencies and approved work plans.
- ✓ Removed large water storage tanks, decommissioned and demobilized equipment, and restored impacted areas.
- ✓ Restored the natural water flows back to Sulphur Run.
- ✓ Committed to fully reimburse EPA remediation costs.
- ✓ **\$15M** fund established for 10 years of continued groundwater monitoring.
- ✓ **\$6M+** to address pre-existing pollution and improve water quality.
- ✓ **74M+** gallons of impacted water recovered and transported offsite.
- ✓ **240,000+** tons of waste soil shipped off site.
- ✓ **2100+** drinking well water samples collected.
- ✓ **\$5M+** to protect area drinking water with state-of-the-art technology.

### Rail Safety



- ✓ In January 2026, the NTSB concluded that NS has fulfilled every new safety recommendation issued by the Board in its 2024 report related to the East Palestine derailment.
- ✓ Became the first Class I railroad to launch Confidential Close Call Reporting System (C3RS) pilot programs with FRA and relevant labor organizations. The pilots enable craft employees to report close calls with certainty that such reports will not result in discipline.
- ✓ Achieved **31%** reduction in FRA reportable Train Accident Rate in 2025 v. 2024, marking NS' best accident rate in over a decade.
- ✓ **265** Hot Bearing Detectors have been installed over the past three years, bringing the total to nearly **1,200** across the system and reducing average spacing to just over 11 miles on core routes.
- ✓ Three additional Digital Train Inspection Portals were installed in 2025, bringing the number of portals live on the Norfolk Southern network to **10**.
- ✓ Deployed **17** additional Acoustic Bearing Detectors in the last three years, bringing the system total to **22**.
- ✓ Launched NS' Wheel Integrity System, which leverages digital train inspection technology to spot critical wheel defects.
- ✓ Became the first railroad to partner with RapidSOS, a digital platform that connects over 16,000 emergency response agencies to immediately provide first responders with real-time access to train consists, train locations, and emergency response protocols.

The Family Assistance Center (FAC), located at the Norfolk Southern Field Office, is available to assist residents and businesses in coordination with our local community partners:

#### Address:

248 North Market Street  
East Palestine, OH 44413  
(330) 426-8400

#### Hours:

Monday - Friday 9 a.m. - 5 p.m.  
Saturday & Sunday Closed

Learn more about our efforts:  
[NSMakingItRight.com](http://NSMakingItRight.com)

For media inquiries, please contact:  
[media.relations@nscorp.com](mailto:media.relations@nscorp.com)

For questions about Norfolk Southern's Class Action Settlement Agreement, class members can contact the settlement administrator with any questions and information regarding the settlement by phone at **1-833-425-3400** or email at [info@eastpalestinetrainsettlement.com](mailto:info@eastpalestinetrainsettlement.com). Additional details can be found at [eastpalestinetrainsettlement.com](http://eastpalestinetrainsettlement.com).

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